

**POLICY ON THE ACCEPTANCE OF PRODUCTS
TO BE READ IN CONJUNCTION WITH THE ASTON MANOR LIMITED – TERMS AND CONDITIONS OF
SUPPLY**

1 ACCEPTANCE

- 1.1 On Delivery of the Products in accordance with Clause 4 of the Aston Manor Limited – Terms and Conditions of Supply, the Customer shall have a reasonable time to inspect them following Delivery. For the avoidance of doubt, a reasonable time to inspect is considered to be within 7 days of Delivery after which it is deemed that the Customer has accepted the Products.
- 1.2 The risk in the Products shall pass to the Customer on completion of delivery.
- 1.3 The Customer shall:
- (a) Not remove, deface, or obscure any identifying mark or packaging on or relating to the Products.
 - (b) Maintain the Products in satisfactory condition and keep them insured against all risks for their full price from the date of Delivery.
- 1.4 Subject to clause 1.1, if:
- (a) The Customer gives notice in writing to the Supplier within 7 days of Delivery that some or all of the Products do not comply with the warranty set out in Clause 5.1 of the Aston Manor Limited – Terms and Conditions of Supply; and
 - (b) Such notice in Clause 1.2 (a) is to include:
 - a. a photographic image of the Products indicating the source of the warranty non-compliance.
 - b. a photographic image of the full pallet label.
 - c. the purchase order number under which the goods were ordered and received.
 - d. the date of receipt of the goods (Delivery date); and
 - (c) The Customer shall grant the Supplier unrestricted access to its premises to carry out an inspection of the Products, the Customer's handling processes including interviewing members of staff involved in the handling of goods; and
 - (d) The Customer (if asked to do so by the Supplier) returns such Products to the Supplier's place of business
- the Supplier shall, at its option, repair or replace the defective Products.
- 1.5 The Supplier shall not be liable for any defect in the products that can be evidenced to have been caused by any act or omission of the Customer.